GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1067
ANSWERED ON:20.08.2007
OMBUDSMAN IN TELECOM SECTOR
Rao Shri Sambasiva Rayapati

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Government has any proposal to appoint an ombudsman to settle grievances and disputes of telecom subscribers;

(b) if so, the details thereof alongwith the likely jurisdiction and status of the ombudsman; and

(c) the time by which it is likely to be appointed?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) No, Sir. There is no proposal to appoint an ombudsman to settle telecom grievances/disputes.

(b)&(c)Do not arise in view of (a) above.